

INFORMATION BULLETIN

WORKFORCE INVESTMENT ACT

Number: WIAB01-111

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TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: ON-LINE UNEMPLOYMENT INSURANCE APPLICATIONS

The purpose of this information bulletin is to announce the availability of eApply4UI, the Employment Development Department's (EDD) new on-line Unemployment Insurance (UI) application system.

To help address the unprecedented claim filing volume currently being experienced in the UI program, EDD has implemented several options to allow clients choices in how to file their UI claim. These include:

- Toll free 1-800 telephone numbers available in various languages;
- Direct telephone connections from One-Stop Career Centers to UI Call Centers;
- In-person access to claim documents and filing assistance at One-Stop Career Centers; and
- Self-service access via the Internet to claim filing documents which can be printed, completed and mailed or faxed to UI claim filing centers.

Recently, the UI program began offering an additional self-service option with the implementation of the Internet based eApply4UI application. Using eApply4UI, claimants are now able to complete and submit all necessary claims filing information directly to UI via the Internet. The eApply4UI application can be accessed through the following web address: www.edd.ca.gov/uiappind.htm.

Additionally, a link to the eApply4UI application has been placed on the California Job Opening Browse System (CalJOBS) home page at www.caljobs.ca.gov/ called "*File a UI Claim.*" It appears just below the *Verisign Secure Site* emblem on the left side of the CalJOBS home page. A link to a Spanish version of eApply4UI will also be made available in approximately two weeks on the right hand side of the CalJOBS home page. However, the Spanish version must be printed out and mailed. The electronic version will not be available for approximately five weeks.

One-Stop Career Centers should direct customers seeking UI benefits to appropriate Job Service staff in the One-Stops to assist them with the on-line application process.

Attached you will find specific procedures and instructions for accessing and completing the eApply4UI application. Questions about the process may be directed to the following e-mail address: mhusen@edd.ca.gov.

You may also contact Maria Husen at (916) 654-8120 in EDD's UI Branch if you have additional questions.

/S/ BILL BURKE
Chief
Workforce Investment Division

Attachment is available on the Internet:

[FOD No. 02-27a: Introduction of eApply4UI, PHASE 2](#) (PDF)